



Workshop 1

E-mobility industry
collaboration:
Electric OEM and Suppliers

- Mobile solutions for Industry 4.0 production

Industry 4.0



Push Notifications
Newsletter
etc.



App for
service support

Mobile
spare parts
order



Customer
Service

HR
Management

Service
Management

**Industry
4.0**

Mobile
system
control

Material

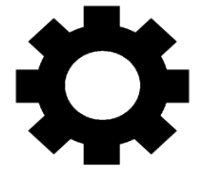
Order
Transaction



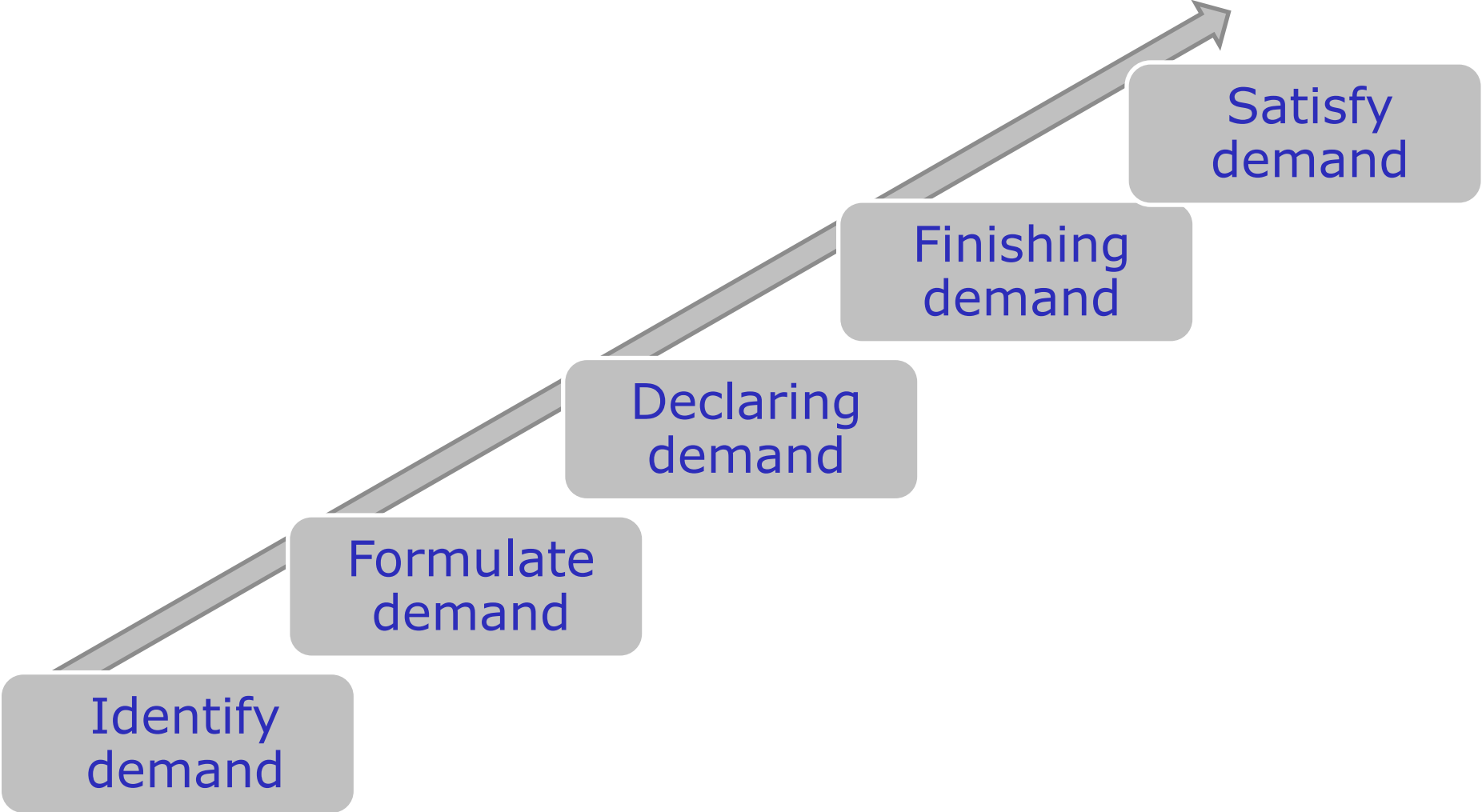
Personal info sheet
Requests
Accountings



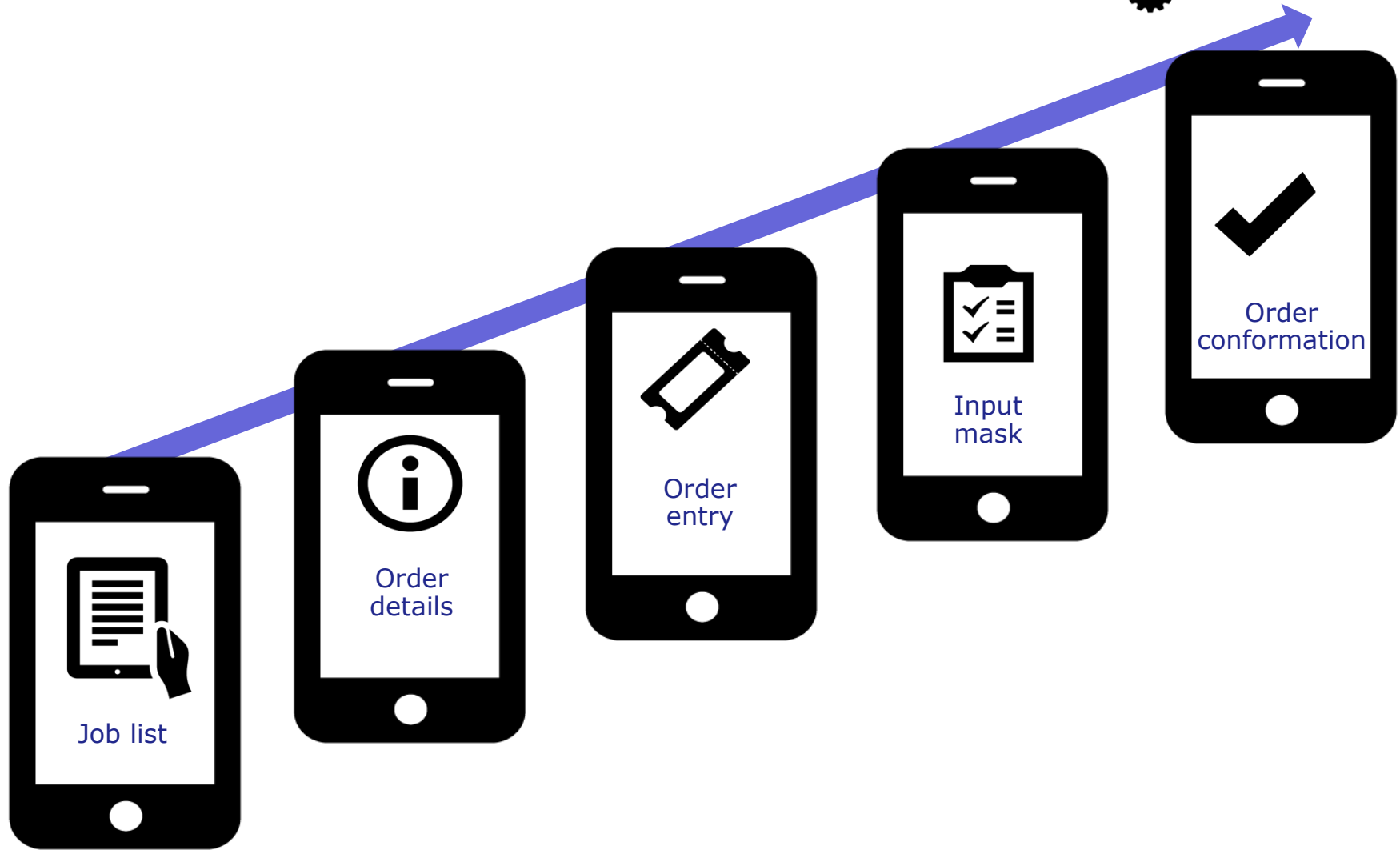
Interfaces



Just in Time Planning & Production



Example of use



ONE mobile solution for all



All information in one tool



Service provider



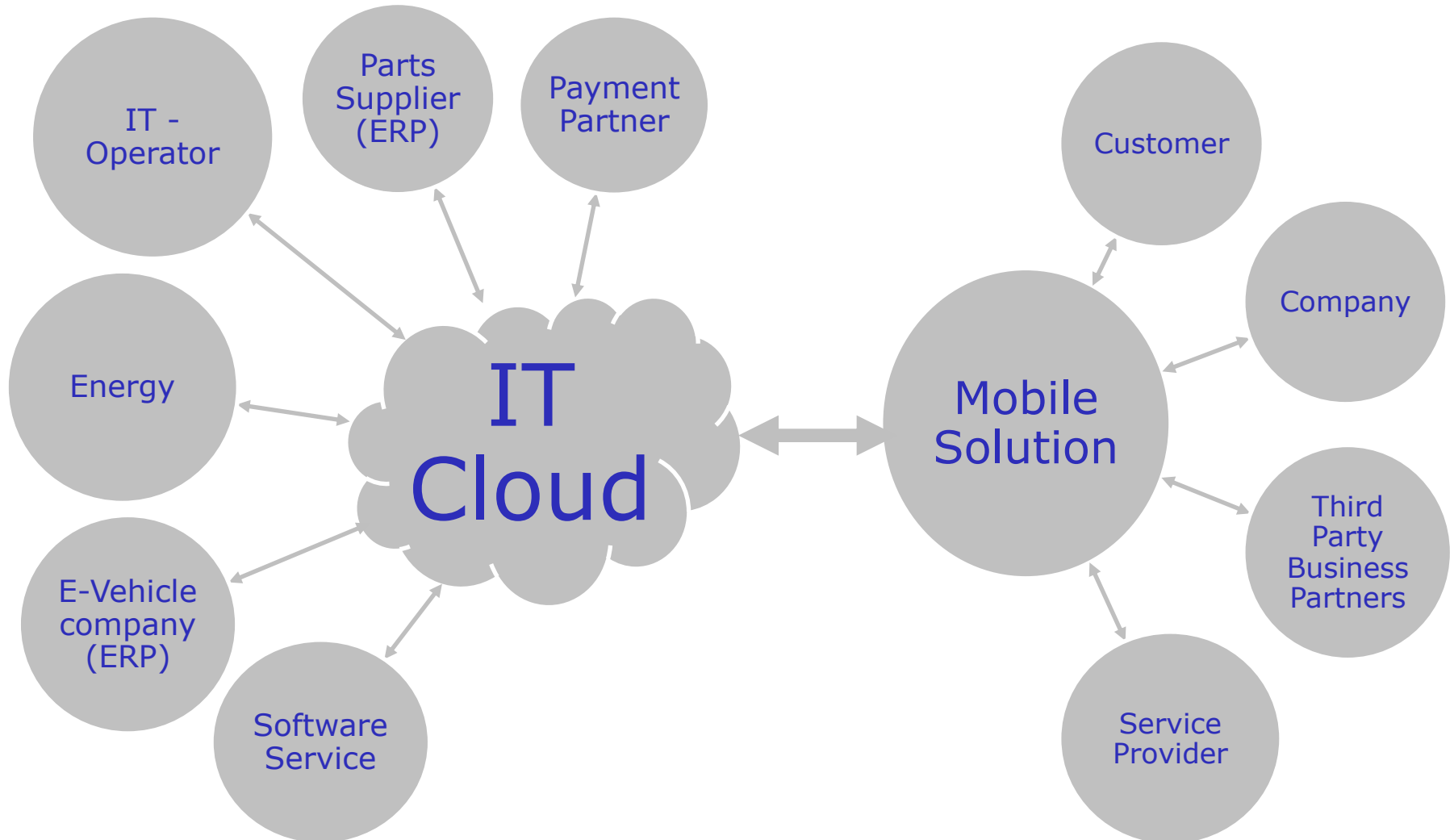
E-Vehicle manufacturer



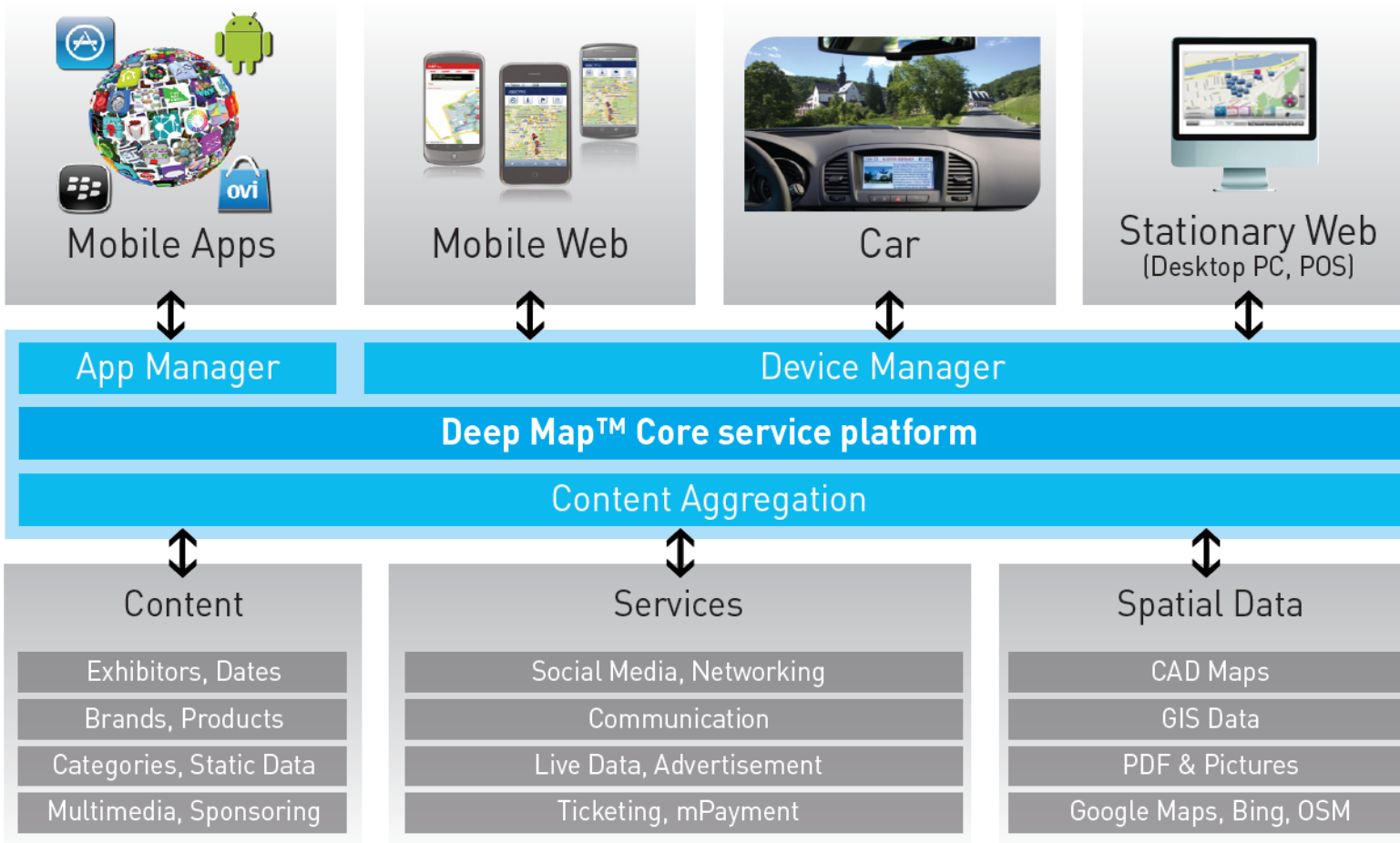
IT platform



IT and Mobile Infrastructure

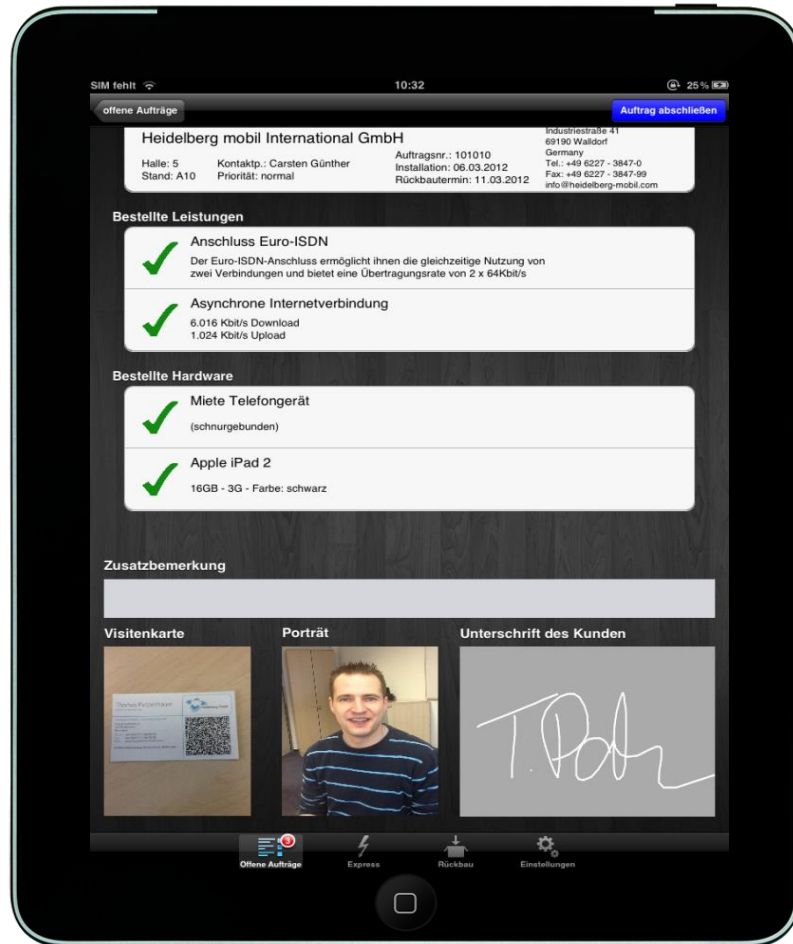


Location-based Multiplatform Technology (e.g. Deep Map™ Technology)



Mobile Fieldforce

(e.g. WorkBook™ by Heidelberg Mobil International GmbH)



- collect maintenance orders
- conducted orders
- for planning and coordination
- various enterprise systems, such as ERP, CRM and HR systems integrated as job source
- serves as the interface and service platform
- provides all necessary data to the mobile terminal
- trace whether an employee is available for use or not
- Information about the location of the customer



THANK YOU!

Thank you for your attention



Dr. Carsten Günther
Managing Director
Heidelberg Mobil International GmbH

